



Stellar Phoenix Macintosh
Version 3.5

Installation Guide

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Stellar Phoenix Macintosh Overview

Stellar Phoenix Macintosh ensures a complete solution for data loss due to logical crashes. This comprehensive software recovers and restores lost data from corrupt, damaged, deleted HFS+, HFS and HFSX volumes of Mac OS. Storage media is susceptible to damages due to various reasons such as virus attack, voltage fluctuation or bad sectors. The intensive scan finds all files/folders including the deleted ones from the formatted, deleted or damaged Mac drive. This user-friendly software displays all the files and folders in a tree view after scanning. Advanced recovery option restores all these files/folders to a safe location and ensures that precious data are retrieved from inaccessible drives.

This user guide will make user familiar to entire software. The step-by-step description of major functions like advance scan for lost/deleted volume, deleted file recovery, creating image files and formatted media/lost file recovery makes it easier to use the application.

Key features of Stellar Phoenix Macintosh:

- Recovers **deleted/lost files and folders**.
- Bootable CD support.
- Recovery of data from **lost/deleted volumes**.
- **Deleted file recovery** will search files based on file signature.
- Recovery of any specific file type performed using **File Filter** option.
- **Formatted media/lost file recovery** from badly corrupted media.
- Create **image of drives**.
- **Mountable images** of drives facilitate recovery process.
- Image files **enhance the speed** of recovery process in case when media has bad sectors.
- **File Preview** is available so that user can preview files before recovery.
- Supported Macintosh file systems are **FAT, HFS, HFS+, HFSX and HFS Wrapper..**

Minimum System Requirements

Processor : Intel, Power PC (G4 or later)

Operating System : Mac OS X 10.3.9 and above

Memory : 256 MB RAM

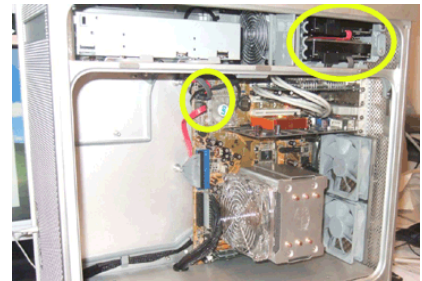
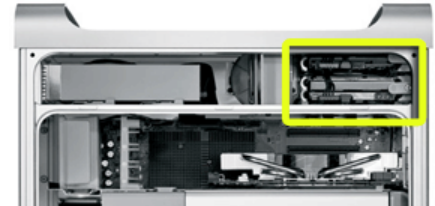
Hard disk : 40 MB of free space

Setting up hard disk

Stellar Phoenix ensures the recovery of data from IDE, SATA and SCSI hard disks. If you have an inaccessible hard disk, attach a healthy one and install the software to it. Now you can retrieve all precious data from the damaged disk.

How to attach SATA hard disk to Power Mac (G3, G4, and G5):

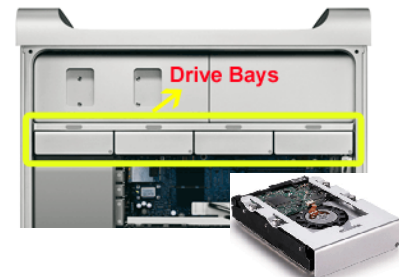
- Make sure the system is switched off and open the case.
- Fix the healthy SATA hard disk and the damaged disk to the U-shaped drive carrier.
- Connect one end of the SATA cable to drive and plug-in the other end to the motherboard SATA port (the cable connection from the motherboard is in-built).
- Make sure that you have designated the healthy disk as the primary and the damaged disk as secondary.
- Attach the power supply unit.
- Close the computer.



How to attach SATA hard disk to Mac system with Intel processor (Mac Pro):

Installing drives in the Mac Pro is easier than installing drives in any other Mac system. Each empty hard-drive bay includes a metal drive carrier.

- Make sure the system is switched off and open the case.
- You can simply fix the SATA hard disk on any of the drive bay with the four screws and slide the drive bay back into its place.
- The disk will directly plug-in to the in-built ports on the motherboard. *(No additional cable connections are required.)*
- Make sure that you have designated the healthy disk as the primary and the damaged disk as secondary.
- Close the computer.



Once the hard disk is set properly, boot-up the system into Mac OS X. The system will detect and mount the new hard disk automatically. Now install Stellar Phoenix to the healthy drive and retrieve all the data from your inaccessible hard disk.

Connecting two Computers Using FireWire

If there are two Macintosh computers, which are equipped with FireWire, then both of them can be connected to each other in such a way that volumes of one computer appear as external drives on the other. This process of connecting two computers is called **target disk mode**. In this mode, files can be easily transferred between two computers. Steps to connect two computers using FireWire are as follows:

1. Shut down the computer, whose volumes have to be used as external drives.
2. Connect the two computers with FireWire cable.
3. Start the computer to be used as drive, and then go to **System Preferences** from the **Apple** menu.
4. In **System Preferences**, click **Startup Disk**, and then click **Target Disk Mode**.
5. Restart the computer. A drive icon appears on the computer, and volumes of the computer are displayed on the other computer as external drives.

Alternatively, volumes of one computer can be used as external drives on the other computer by holding the T key while restarting the computer after connecting both of them with FireWire. After the two computers are connected, files can be transferred by directly dragging and dropping them to and from the drives.

To disconnect the computers, drag the drives to the Trashbin, shut down the computer used as external drive, and disconnect FireWire cable.

How to get Entourage Mail?

To get Entourage mail, copy the recovered file (Database) in the following location:

Documents/Microsoft User Data/Office 2004(or 2008) Identities/Main Identity

Now double click on the Database file and open it with **Microsoft Entourage**.

Installation Procedure

- Before beginning installation, quit all other programs, including anti-virus programs, as they might interfere with the installation process.
- Install the software to local administrator account - *the default user account*.
- Setup file for Stellar Phoenix Macintosh software comes as a compressed .dmg file (.dmg.zip).

Follow these steps to launch Stellar Phoenix Macintosh:

1. Unpack pmac.dmg.zip file.

2. After decompressing it, double click the dmg file. This will mount a virtual volume called **pmac**.
3. Clicking this will display a file called **Stellar Phoenix**, which is an executable file.
4. Drag **Stellar Phoenix** file to Applications folder.
5. To launch the software,
 - Double click on **Stellar Phoenix** file in Applications folder.
 - Enter **User name** and **password**.
6. This displays License Agreement window. If user accepts the License Agreement, then the software is launched; otherwise, it quits.

Note:

Remember to install the software to a healthy volume.

To remove the software:

- Drag and drop the **Stellar Phoenix** file from Applications folder to trashbin..

How to order and activate

Order Stellar Phoenix Macintosh

The software can be purchased online. For price details and to place an order, please visit www.macintosh-data-recovery.com/buy-now.php.

Once the order is confirmed, a pre-paid serial # will be sent through e-mail, which would be required to activate the software.

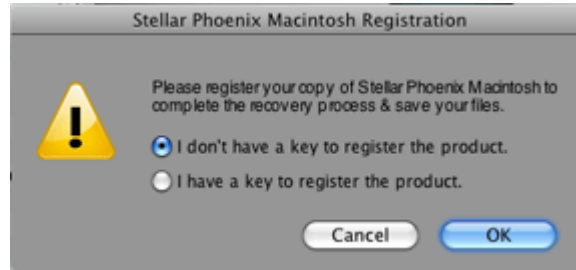
Activate Stellar Phoenix Macintosh

*Once software has been purchased and **Activation Key** received, the software needs to be activated.*

We offer two versions of Stellar Phoenix Macintosh:

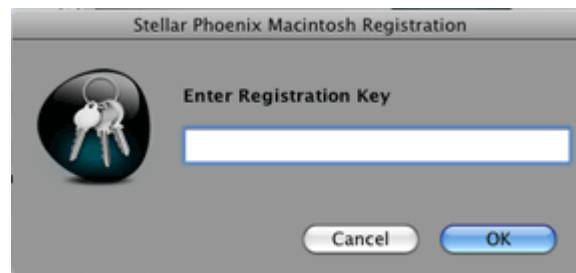
- Demo version (*free download from www.macintosh-data-recovery.com*).
- Full Version (*product registered using the activation key*).

While recovering files, a registration process window appears (*shown below*).

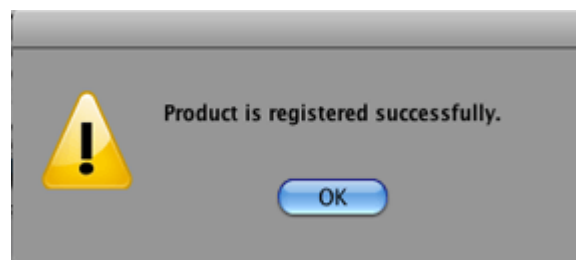


To register the product:

- Select the appropriate option and click **OK** button to display the Activation Process window.
- Type-in the key received through e-mail after purchase, and click **OK**.



- If entered key is correct, activation will be successful (*message shown below appears*). Otherwise, a message is displayed to check the activation key.



Click **Cancel**, to quit registration process.

Note:
User can only view files in demo version. To recover listed files, product has to be registered.

Using the Software

Stellar Phoenix Macintosh is comprehensive data recovery software for Mac OS X. It recovers and rescues lost data from corrupt or damaged Mac drives. The quick, simple and easy-to-use software is capable of recovering lost volumes, lost/deleted files and folders from physical disk, logical volumes or any removable media.

Once you have installed the software and start the application, the initial user interface appears.

To recover lost data from hard drive:

- Click **Fresh Recovery** button.
- Click **Recover Hard Drive** button. Stellar Phoenix Macintosh provides the user with the following options to recover data from a hard drive:
 - Quick Recovery
 - Deleted File Recovery
 - Formatted Media/Lost File Recovery
 - Search Lost Volumes



To recover lost data from iPod:

- Click **Fresh Recovery** button.
- Click **Recover iPod** button. Stellar Phoenix Macintosh provides the user with the following options to recover data from a iPod:
 - Quick Recovery
 - Deleted File Recovery
 - Formatted Media/Lost File Recovery

To create image:

Click on **Create Image** in the user interface. The software provides the user with the following options to scan the media for data recovery:

- Quick Recovery
- Deleted File Recovery
- Advance File Recovery
- Photos, Music and Video Recovery

Advanced Controls

Filter	: File filter is an advanced feature that accepts or rejects files based on a given criteria. Add File Filter option will help to perform selective recovery.
Find	: Find is used to search files of a specific type from the list of files. Once the first file is highlighted, to get the next file use Find Next.
Save Scan Information	: Save Scan is used to save the directory tree structure generated after a disk/drive scan. The saved scan information will resume the recovery process at a later stage.
Supported File Type	: This option helps to recover specific file formats.

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Technical Support:

Our Technical Support professionals will give solutions for all your queries related to stellar products, visit <http://www.macintosh-data-recovery.com/support.php>

Tele Support (English only):	24 Hrs. a day Monday – Friday
USA (Toll free - Pre Sales Queries)	- 1-866-554-2512
USA (Post Sales Queries)	- 1-315-220-6245
UK (Europe)	- +44-207-993-2293
Germany	- +49-180-110-105-0051
Worldwide	- +91-921-395-5509
Skype Id	- stellarsupport

Online Support:

Live Chat facility available at www.stellarinfo.com/support. Click Chat to get online help (*English only*).

Knowledge Base gives information about our products. To search for relevant articles, visit <http://stellarinfo.com/esupport/users/kb.php>

Submit Ticket will help you, if your knowledge base search returns no result. Ticket can be submitted at <http://stellarinfo.com/esupport/users/tickets.php?op=add>
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About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery : A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!

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File Recovery: The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools.

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Email Recovery: A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email.

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Data Protection: A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash.

For more Info >> [more info](#)

Data Sanitization: Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. For more Info >> [more info](#)

For more information about us, please visit www.stellarinfo.com